



Internet Banking Security Tips

Protect your Login ID and Password

- Do not write down your Login ID or password.
- Avoid predictable passwords that could be easily guessed by others.
- Do not share your password with anyone.
- Include both letters and numbers in your password.
- Change your password on a regular basis; every 90 days is recommended.
- Avoid storing or saving your password in software or applications.
- Use extra caution when using a public computer.
- Be certain you are only entering your login credentials on the Pacific Western Bank login page: www.pacificwesternbank.com.

Login ID:

Password:

Forgot Password?

I am a First Time User

Check the Security of your Computer

- Install antivirus software and keep it up to date.
- Use a firewall. This can protect against potential hackers and prevent access to questionable connections.
- Use antispyware. Often bundled with antivirus software, this can prevent your activities from being monitored and keep your browser from improperly directing you to an unintended site.

Be Alert to Common Internet Scams

- Phishing is an internet scam that involves an email which appears to be from a legitimate company, bank, or government agency. The emails typically warn of a potential problem with your account and requests that you follow a link and provide personal or account information to update your information. You should **never** reply to these emails, open any attachments, or follow any of the links provided. If you believe an email to be legitimate, you should contact the company using your usual contact information.
- Pharming is a type of fraud that involves redirection from a legitimate site to a site that appears to be legitimate, but has been created by fraudsters in an attempt to gain your personal or account information.

Email

- Pacific Western Bank may send an email notice or alert; however;
 - We will never ask you to provide any personal or account information via email.
 - We will never ask for your Login ID or Password.
- You should never send personal or account information via email.